H13 TRUE HEPA

**SMART AIR PURIFIER**

# User Manual

## P200 Pro

matter

READ AND SAVE THESE INSTRUCTIONS

V1.4

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# IMPORTANT SAFETY INSTRUCTIONS

**Warning**

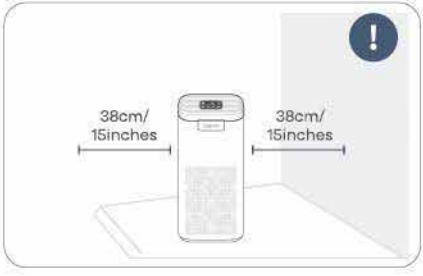
1. Users should only operate the air purifier once they have understood all the following important safety instructions. Users who have a disability and need assistance are responsible for seeking support and ensuring their own safety in line with the instructions given in this manual.
2. To Reduce The Risk Of Fire, Electric Shock Or Injury To Persons, Do Not Use Replacement Parts That Have Not Been Recommended By The Manufacturer (e.g. Parts Made At Home Using A 3D Printer).
3. To Reduce The Risk Of Fire Or Electric Shock, Do Not Use This Fan With Any Solid-State Speed Control Device.

**Moving**

* Turn off and unplug the air purifier before moving it.
  This appliance has a polarized plug pin. To reduce the risk of electric shock, this plug is intended to fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to defeat this safety feature.

**Installation**

* Be sure not to block the air circulation by leaving **38 cm/15 inches** of space all around edges.




**Essential Oils**

Do not add **Essential oils** to the air purifier or filter. The filter will become damaged by the oil and will eventually release an unpleasant smell. Do not use diffusers near the air purifier.

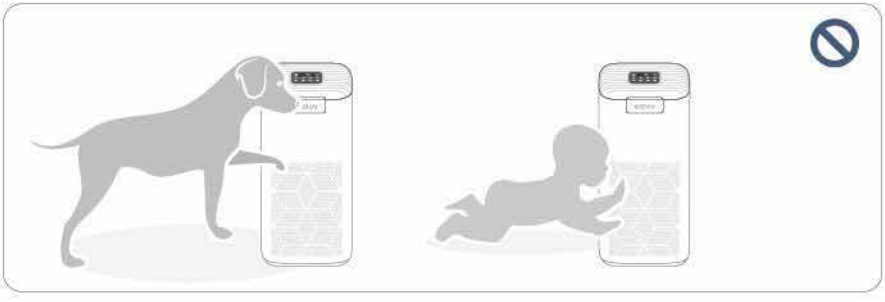
## Where in Use

* Do not put your **Fingers** or other objects into the air inlet, air outlet, or filter compartment.

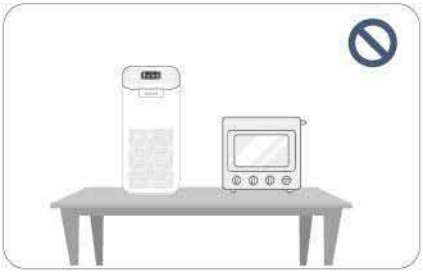
* Keep hair or cloth away form the air purifier to avoid them getting into and **Blocking** the inlet/outlet.

* Please do not sit on, lean on, or tilt the air purifier.

* This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

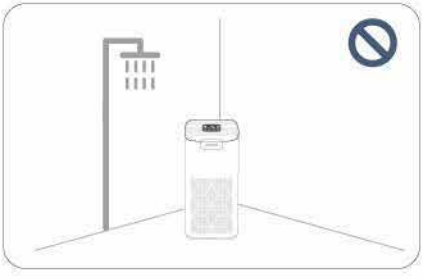


* Please keep your air purifier away from any heat sources, such as stove, oven, electric heater, etc.

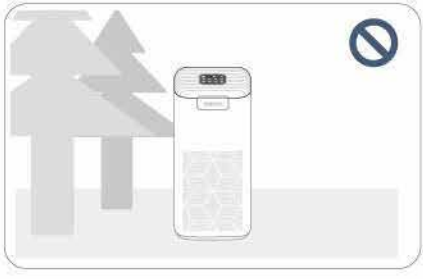


* Do not place the air purifier on any uneven surfaces where it can easily fall over.

* Do not use the air purifier in **Bathrooms** or other places with high humidity.



* Do not use your air purifier **Outdoors**. It's for household use only.



**WELOV** will not be liable for fires or electrical shocks caused by improper operation or not following the safety instructions above

# WHAT'S INCLUDED

Air Purifier x1

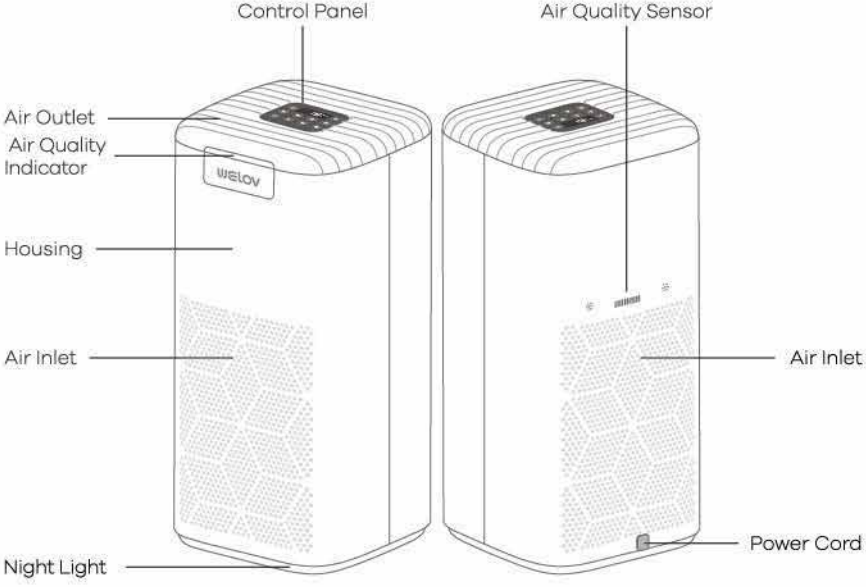
HEPA & Activated Carbon Filter x1

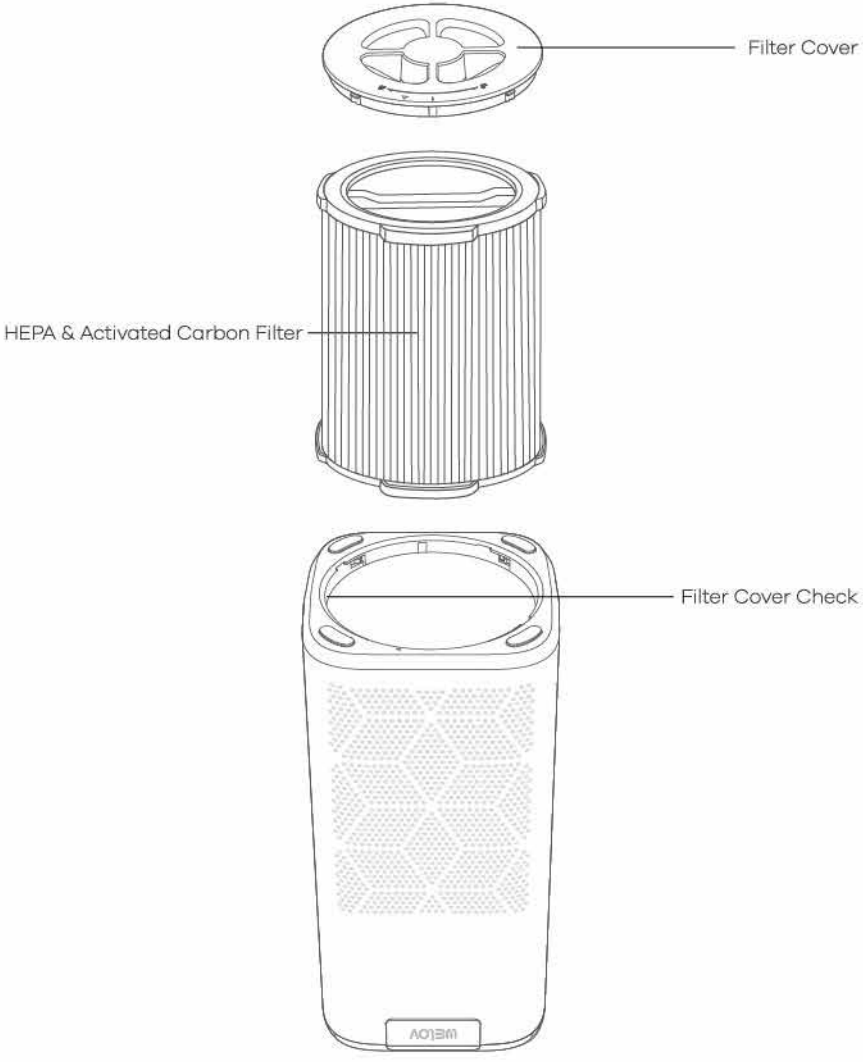
User Manual x1

Quick Guide x1

# KNOW YOUR AIR PURIFIER

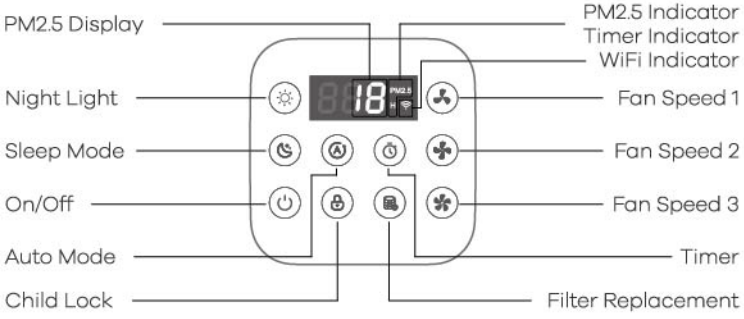
## Product Overview




Filter Cover
HEPA & Activated Carbon Filter
Filter Cover Check

Upside Down

## Control Panel




**On/Off**
* Turns the air purifier on/off.

**Sleep Mode**
* Turns Sleep Mode on/off.

**Night Light**
* Turns Night Light on/off and adjust the brightness.

**Auto Mode**
* Automatically adjust fan speed to purify air according to air quality.

**Timer**
* Set the time duration to automatically power off the air purifier.

**Filter Replacement**
* Light up when the air filter should be replaced.

**Child Lock**
* Prevent the current settings from being changed accidentally by children or pets.

**Fan Speed**

* 3 fan speeds options:

Low (Fan Speed 1 indicator will light up),

Medium (Fan Speed 2 indicator will light up),

High (Fan Speed 3 indicator will light up).

**WiFi Indicator**

Turns on, off, or blinks to indicate pairing status. See the AiDot in-app instructions for more information.

## Filtration System

The air purifier's filtration system consists of the Pre-filters and the HEPA&Activated Carbon Filter.

**1. Pre-Filter**

>It can filter large particles such as dust, lint, fibers, hair, and pet hair.

**2. True HEPA Filter**

HEPA

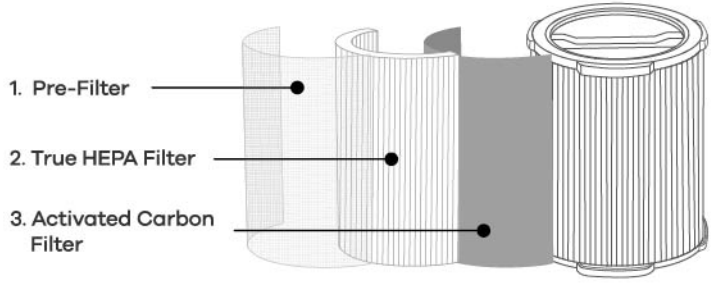
>It can filter out particles **0.1 Microns** in diameter from at least **99.7%** of the air.

>It can filter small particles such as smoke, dust, mold spores, bacteria, viruses, and allergens such as pollen, pet dander, and dust mites.

**3. Activated Carbon Filter**

>It can filter the odors or unpleasant smell.

>It can also filter the organic compound such as **Formaldehyde**, **Ammonia**, **Hydrogen Sulfide**, and volatile organic compound(**VOCs**).




· **Humidity Conditions for Using the Filter**

>Excessive moisture may damage the filter. The air purifier should be used in an area with a humidity level below 85% RH. If you use the air purifier in excessively humid areas, the surface of the filter part will become moldy.

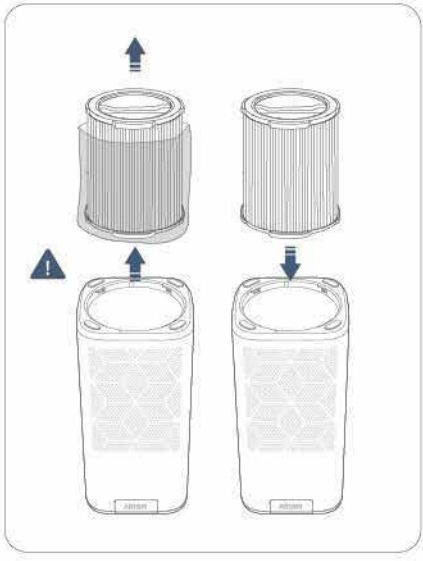
# SPECIFICATIONS

| | | | |
|---|---|---|---|
| **Model** | P200 Pro | **CADR** | 205CFM/350m³/h |
| **Voltage Input** | AC 120V,60Hz | **Room Size** | 315ft²/30m² |
| **Rated Power** | 45W | **Noise Level** | ≤ 55dB |
| **Standby Power** | <1W | **Dimension** | 240*240*504mm/9.44*9.44*19.84inches |
| **Net Weight** | 4.2kg / 148oz | | |

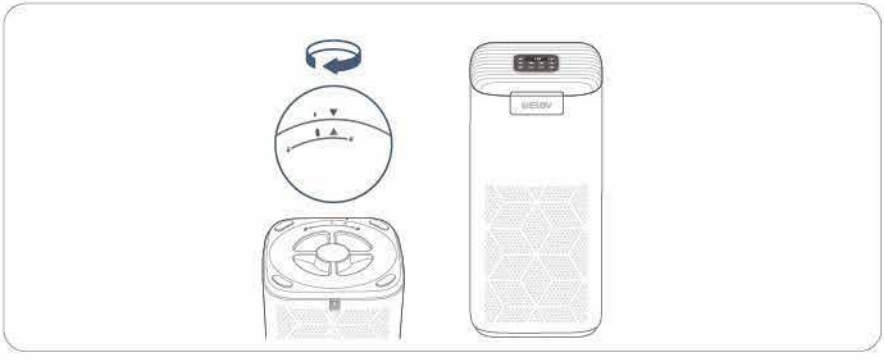
# GET STARTED

**Step 1:**
Flip over the air purifier and open the filter cover.

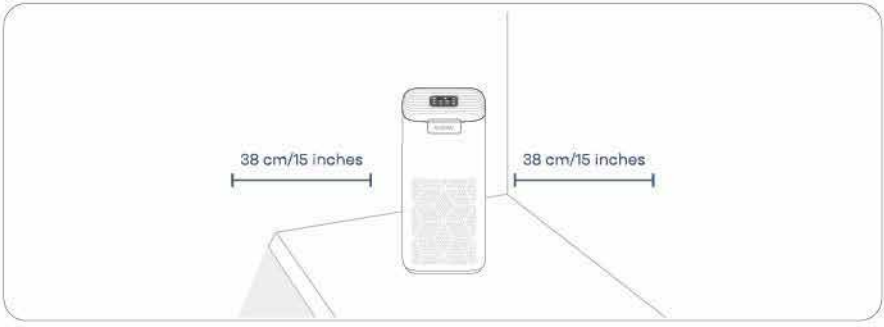
**Step 2:**
Remove the protective plastic bag from the HEPA & Activalted Carbon Filter, and reinstall the filter into the housing.



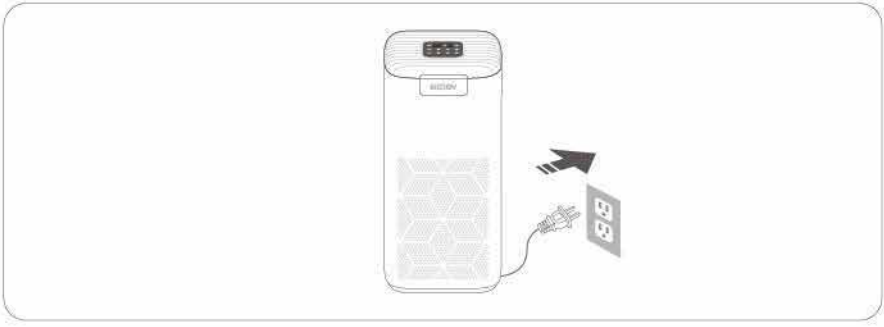
**Step 3:**
Close the filter cover, and turn over the air purifier to get it ready for use.



**Step 4:**
Place the air purifier in a ventilated area and on a level floor.
Be sure not to block the air circulation by leaving **38 cm/15 inches** of space all around edges.




**Step 5:**
Plug the power cord of the air purifier into a working socket.



## AiDot APP SETUP

**1.** To download the **AiDot** app, scan the QR code or search "**AiDot**" in the Apple App Store or Google Play Store.

**2.** Open the **AiDot** app. **Log** In or **Sign Up**

**3.** Follow the in-app instructions to set up your smart air purifier

Download on the App Store

GET IT ON Google Play

**Tips**:
**1.** Connect to WiFi: please press and hold the power button for **5 seconds** until the WiFi indicator starts blinking. Then, use the Aidot APP to add the device.
**2.** Restore the factory settings: press and hold the power button for 5 seconds until the WiFi indicator turns off. This will reset the device to its factory settings and disconnect it from **AiDot**.

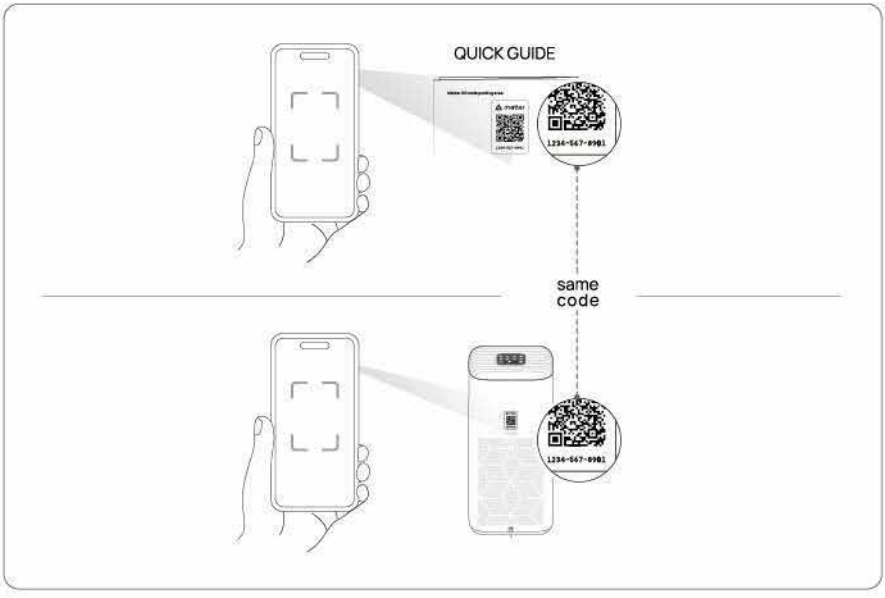
## WHAT IS Matter

Matter is a new unifying smart home standard that aims to simplify your smart home and the way different smart devices work together.
Matter-compatibility allows devices to speak a universal anguage (regardless of the brand), which helps to enable even more intelligence and automation.
No more worrying about which devices are compatible with each other-with Matter, all of your products will work together for the most seamless experience.

## Matter SETUP

1. Download the Matter-Enabled Apps such as Google Home, Apple Home, and SmartThings depending your existing Matter supported controller. If you want to check the full list of the matter supported controller, please go to AiDot's Matter page for the latest update.
2. Turn on WiFi on your phone and power on your Air Purifier.
3. Please utilize the app's scanning function to scan the QR code provided, or alternatively, input the exclusive Pairing code located below the QR code. Both the QR code and the Pairing code are specifically assigned to the device for exclusive use.

**Tips:**
1. Before getting started, ensure your mobile device and Matter supported controller are connected to your router's 2.4 GHz Wi-Fi. If you are unsure whether your router broadcasts a 2.4 GHz Wi-Fi connection, please check with the manufacturer of your router.
2. The compatibility of Matter 1.2 will be rolling out in stages. SmartThings is expected to complete Matter 1.2 functionality by early June, while Apple Home, Google Home, and Alexa will be later than June. Please refer to official announcements for specific completion times.




# USE YOUR AIR PURIFIER

## ⏻ On/Off

① After connecting the air purifier to power, press ⏻ to turn it on, and it will start purifying the air with the default fan speed.
② Press ⏻ again to turn off the air purifier.

## Sleep Mode

Sleep Mode operates quietly by using a fan speed lower than low speed.

① Tap to turn Sleep Mode on/off.

② After activating sleep mode, if there is no operation within 3 seconds, the display screen will turn off.

**Tips:**

①In Sleep Mode, timer adjustment is available. The corresponding indicator will light up for 1s when setting and then turn off.

②When the display is turned off, tap any button (except ) to turn the display back on. If you don't tap another button, the display will turn off again after 3 seconds.

## Night Light

1.5S

This function is to provide illumination for your convenience at night.

① Tap to turn Night Light on/off.

② **Tap and hold** for 1.5s to gradually increase the brightness; release when you get your desired brightness. Tap and hold it for 1.5s again to decrease the brightness.

**Tips:**

The air purifier will remember the brightness of the night light if it's plugged in. The brightness will return to the default level if the air purifier is unplugged and turned on again.

## Auto Mode

Auto Mode adjusts the fan speed automatically based on indoor PM 2.5. For example, if the air quality is bad, the fan will be set to high speed.

① The air purifier will take 10 seconds to detect the air quality each time it is turned on. During this time, the air quality indicator will be green. After 10 seconds, the air quality indicator will change color based on the detected air quality.

② Tap again to turn off the Auto Mode.

| Air Quality Indicator Chart | | | |
|---|---|---|---|
| **Indicator Color** | **Air Quality** | **Fan Speed** | **PM2.5 Range** |
| Green | Good | Low | 0-50 ug/m³ |
| Orange | Moderate | Medium | 50-100 ug/m³ |
| Red | Bad | High | >100 ug/m³ |

**Tip:**
Tap other fan speeds button will exit the Auto Mode.

## PM2.5 Display

① The **PM2.5** level the display shows the amount of airborne particles (μg) that are detected per 1 cubic meter ($m^3$) of air volume. **PM2.5** refers to particulate matter (PM) that is less than or equal to 2.5 microns (μm) in diameter. These particles, also known as "fine particles", are so small that they can only be detected with an electron microscope, and they stay in the air longer than heavier particles such as dust and mold.

② Your air purifier's Infrared Dust Sensor detects the amount of **PM2.5** particles that are in a given space ($\mu g/m^3$). Generally, the lower the number, the better your air quality. A number above 150 indicates that there is an unhealthy amount of fine particles in the air.

## ⏱ Timer

You can set a timer for 1–12 hours.
① Tap ⏱ the display will switch from showing the PM2.5 reading to the time you've selected.

**Tips:**
**Tap and hold** ⏱ for 1.5 seconds to cycle through timer options automatically in 1-hour increments.

② Tap ⏲ repeatedly to select a time in 1-hour increments. If you don't tap any buttons for 3 seconds, the display will switch to showing the PM2.5 reading and the timer will start automatically.

**Tips:**
The timer indicators are not the buttons to change the timer duration. The air purifier will automatically power off once the timer ends.

③ The timer will count down from your selected time. When the timer is finished, the air purifier will turn off.

**Tips:**
While a timer is active, tapping ⏲ will show the remaining time, rounded up to the nearest hour. Tap ⏲ again within 3 seconds to add more time in 1-hour increments.

④ To cancel a timer, tap ⏲ repeatedly until the display reads "00".

**Tips:**
- You can change the fan speed at any time while the timer is on.
- The timer will restart if the time is changed.

## Fan Speed

In fan speed options, we made a more humane design. There are three speed options for this air purifier, which include Speed1 (low), Speed2 (medium), and Speed3 (high).
Tap ✣ the air purifier will be working under Speed1 (Low), and the ✣ Indicator light on.

Tap the air purifier will be working under Speed 2 (Medium), and the indicator lights on.

Tap the air purifier will be working under Speed 3 (High), and the indicator lights on.

**Tips:**

- The fan speed indicators are not the buttons to adjust the speed.
- The fan speed option of is the highest level that can purify the air quickly, but it will make louder noise.
- To effectively purify the air, please close your windows and doors while the air purifier is working. But do ventilate if you are using some combustion equipment, e.g., fireplace or barbecue oven; this is to keep you safe from carbon monoxide.

## Child Lock

When the air purifier is on, you can lock the display to prevent settings from being accidentally changed. Buttons will not respond to being tapped.

① Tap and hold for 3 seconds to lock the display. The indicator will light up in the center of the display.

② The indicator will blink when any other button is tapped to indicate the display is locked.

③ Tap and hold again for 3 seconds to unlock the display. The indicator will turn off.

**Tips:**

Child Lock can still be used when the air purifier is in Standby Mode.

### Filter Replacement

① When the filter is at the end of its service life, the indicator will be always on to remind you to replace the filter with a new one.
② After replace the filter, please press and hold for 3 seconds until the indicator is off. The filter replacement is off.

### Display Error

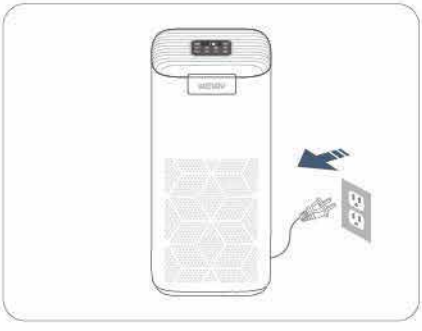
When the air purifier is in operation opening the screen cover will trigger an alarm, the button will be invalid, the indicators flash, and the display screen shows in "**E1**" state. After closing, it will return to normal.

## MAINTENANCE AND CARE

| Filter | Cleaning Frequency | Replacement Frequency |
|---|---|---|
| Pre-Filter | Every 2-4 weeks | / |
| The HEPA & Activated Carbon Filter | / | Every 3-6 months |

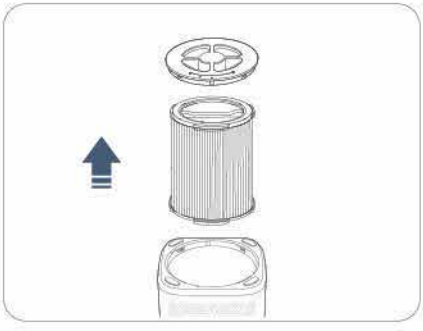
### Clean the Air Purifier

**Step 1:**
Unplug the air purifier before cleaning.



**Step 2:**
Wipe clean the air purifier's housing with a soft, dry cloth or brush. If necessary, wipe clean the housing with a damp cloth and dry it immediately.

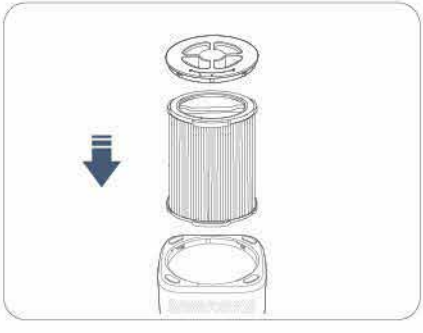
**Step 3:**
Turn over the air purifier, open the filter cover, then take out HEPA & Activated Carbon Filter.



**Step 4:**
Vacuum inside the filter compartment.

**Step 5:**
Vacuum the Pre-Filter, or wipe them with a damp cloth and make them dry completely.

**Step 6:**
Reinstall the HEPA & Activated Carbon Filter into the air purifier, then close the cover.



**Notes:**

- If the pre-filters are not cleaned sufficiently, gently wash them under the water with a soft brush. DO NOT reinstall them into the air purifier before they dry completely.
- Do not clean any parts with abrasive chemicals or flammable agents.
- Do not wash the HEPA & Activated Carbon Filter, as this may damage it.

## Replace the HEPA & Activated Carbon Filter

> Generally, the HEPA & Activated Carbon Filter should be replaced every 3-6 months. If the air purifier is frequently used in an environment with relatively high pollution, you will need to replace the HEPA & Activated Carbon Filter more often.

> The indicator (8) will light up in white to remind you to replace the **HEPA & Activated Carbon Filter**.

> You may need to replace the HEPA & Activated Carbon Filter if you notice:

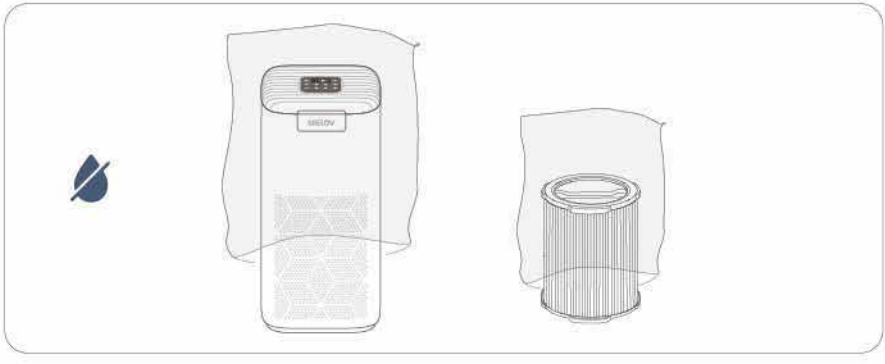
* increased noise when the air purifier is turned on;
* decreased airflow from the air outlet;
* unpleasant odor from the air outlet;
* a visibly clogged and block filter.

**Tips:**

- To maintain the air purifier's optimal performance, please use the original filter made by WELOV. Please contact us to get the purchase link.
- Do not forget to reset the filter after replacing it.

## Storage

If the air purifier is not used for an extended period of time, please cover the air purifier and filters with protective plastic bags, then store them in a dry place.



# TROUBLESHOOTING GUIDE

If you need any further assistance, please feel free to contact us.To maintain the air purifier's optimal performance, please regularly clean the air purifier and remove objects that block the air inlet.

| Problem | Possible Solution |
|---|---|
| Q1.<br>**How do Matter devices communicate?** | *Matter is based on the IP protocol, just like your Wi-Fi network, and supports communication over Thread, Ethernet, Wi-Fi, and Bluetooth. Though it sounds complex, that's all managed behind the scenes so you don't have to worry about it. |
| Q2.<br>**What are the benefits of Matter smart home devices?** | *Matter smart home devices allow increased interoperability, better security, as well as easier setup and management of devices. |
| Q3.<br>**What is a Matter Controller?** | *Matter Controllers, sometimes called hubs, allow you to connect and control Matter-compatible devices. |
| Q4.<br>**Is a new app required to control Matter-compatible devices?** | *No, there's no need to download another app. You can use a number of apps you may already be using including Amazon Alexa, Apple Home, Google Home, or the AiDot app. |
| Q5.<br>**How can I check if a device is compatible with Matter?** | *All new Matter-compatible products will display the Matter logo on their packaging and on the device to show they are compatible with Matter. To check the Matter compatibility of your existing devices, visit: csa-iot.org/csa-iot_products/?p_type=14#products. |
| Q6.<br>**Does Matter work with Apple Home?** | *Yes, Matter and Apple Home are compatible.<br>To use a Matter accessory with Apple Home, users can add the accessory via the Home app, or any other Apple Home-compatible apps. |

| | |
|---|---|
| **Q7.**<br>**The air purifier produces an unusual noise after it's turned on.** | * The plastic bag is removed from the HEPA&Activated Carbon Filter |
| | * Make sure the air purifier is working on a hard, flat, and even surface. |
| | * The air purifier may be damaged, or there may have foreign objects inside. Please stop using the air purifier and contact us. Do not attempt to repair the air purifier yourself. |
| **Q8.**<br>**An unpleasant odor is coming from the air purifier.** | * Clean the pre-filters, or replace the HEPA&Activated Carbon Filter if necessary. |
| | * Stop using the air purifier and contact us. |
| **Q9.**<br>**The air purifier can't be turned on or stops working.** | * Check if the air purifier is plugged in. |
| | * Check if the power cord is damaged. If yes, stop using the air purifier and contact us. |
| | * Try to plug the air purifier into a different outlet. |
| | * The air purifier is malfunctioning. Please contact us. |
| **Q10.**<br>**The air quality is still poor after using the air purifier.** | * Make sure the HEPA&Activated Carbon Filter is removed from the plastic bag and properly installed. |
| | * Tap to adjust the fan speed to a higher level. |
| | * Close the doors and windows while using the air purifier. |

| | |
|---|---|
| **Q11.**<br>**The air quality is still poor after using the air purifier.** | * Please make sure the air inlet and air outlet of the air purifier are not blocked by any objects. Leave 38 cm/15 inches of clearance on all sides of the air purifier. |
| | * Please check if the pre-filters are clogged by some large particles, such as hair or lint. If yes, please clean the pre-filters. |
| | * Replace the HEPA&Activated Carbon Filter. |
| **Q12.**<br>**The Filter Replacement Indicator is still on after I replace the HEPA&Activated Carbon Filter with a new one.** | * After replacing the filter, please long press (🔒) for 3s until the indicator flashes 3 times to reset the service time. |
| **Q13.**<br>**The Filter Replacement Indicator is still off after I use the air purifier for 6 months, or it lights up less than 3 months after use.** | * The indicator is to remind you to check the HEPA&Activated Carbon Filter. It lights up depending on the use frequency of the air purifier and the air quality. If you don't use your air purifier often, it will take longer to light up. If you use it frequently, it will take shorter to light up. |
| **Q14.**<br>**The touch panel isn't working.** | * Ensure the Child Lock is turned off. |
| | * The air purifier is malfunctioning. Please contact us. |
| **Q15.**<br>**Where to buy HEPA&Carbon Activated Filters?** | * Please contact us to get the purchase link, Thanks. |
| **Q16.**<br>**Air Quality Indicator always stays blue, even when the air quality is poor.** | The Infrared Sensor detects airborne particles, but it cannot detect gas. Make sure there isn't gas polluting the air. |
| **Q17.**<br>**Display shows Error Code "E1".** | Please check Filter cover is properly installed. |

If your problem is not listed, please contact **Customer Support**.

# AiDot APP TROUBLESHOOTING

**My air purifier isn't connecting to the AiDot app.**

• During the setup process, you must be on a secure 2.4GHz WiFi network. Confirm that the network is working correctly.
• Make sure the WiFi password you entered is correct.
• There should be no spaces at the beginning or end of the password.
• Test the password by connecting a different electronic device to the router.
• If you're manually typing in the SSID and password, double check that both are entered correctly.
• Try moving your air purifier closer to the router. Your phone should be as close as possible to your air purifier.
• Your router may need to be at a higher location, away from obstructions.
• Make sure your air purifier and router are away from appliances (such as microwave ovens, refrigerators, electronic devices, etc.) to avoid signal interference.
• If you're using a VPN, make sure it's turned off while setting up your air purifier.
• Disable portal authentication for your WiFi network. If portal authentication is enabled, the air purifier will not be able to access your WiFi network, and setup will fail.

**Tips:** Portal authentication means that you need to sign in to your WiFi network through a web page before you can use the Internet.

**My air purifier is offline.**

• Make sure the air purifier is plugged in and has power, then refresh the Aidot menu by swiping down on the screen.
• Make sure your router is connected to the internet and your phone's network connection is working.
• Delete the offline air purifier from the Aidot app. Swipe left (iOS) or tap and hold (Android®), then tap Delete. Reconfigure the air purifier with the Aidot app.

**Tips:** Power outages, internet outages, or changing WiFi routers may cause the air purifier to go offline.

# FCC WARNING

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception,

which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

-- Reorient or relocate the receiving antenna.

-- Increase the separation between the equipment and receiver.

-- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

-- Consult the dealer or an experienced radio/TV technician for help.

To maintain compliance with FCC's RF Exposure guidelines, This equipment should be installed and operated with minimum 20cm distance between the radiator and your body: Use only the supplied antenna.

# CUSTOMER SUPPORT

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